

# Sentinel Protection Installer Version 7.7.1 (32-bit and 64-bit Windows) Read Me

This ReadMe provides information about Sentinel<sup>TM</sup> Protection Installer, its installation and few tips on using the related components (such as, Sentinel License Monitor, Sentinel Protection Server, Sentinel Keys Server, Sentinel Keys License Monitor, and the driver configuration program).

# Who Should Read This Document?

This ReadMe is for users who require Sentinel System Driver and/or Sentinel Protection Server and/or Sentinel Keys Server for accessing the Sentinel SuperPro, Sentinel UltraPro, or Sentinel Hardware Keys.

**Note:** Developers who wish to integrate these components in their Windows Installer-based setups should refer to the *Sentinel Protection Installer Help*.

# **Product Overview**

The Sentinel Protection Installer is an integrated installer of the following components:

Sentinel System Driver: The device driver for communicating with the following hardware keys:

- Sentinel Hardware Key
- Sentinel Dual Hardware Key
- Sentinel UltraPro Key
- Sentinel SuperPro Key
- Sentinel Pro Key

**Sentinel Keys Server:** The server component required for the network applications protected with Sentinel Hardware Keys.

Sentinel Protection Server: The server component required for the network applications protected with Sentinel SuperPro or Sentinel UltraPro Keys.

# Supported Component Versions

Sentinel Protection Installer 7.7.1 supports following versions of its components:

Component	Version Supported
Sentinel System Driver	7.6.0
Sentinel Protection Server	7.7.1.0
Sentinel Keys Server	1.3.7.0

# Installation

This section contains details regarding the installation.

# **Platforms Supported**

This installer can be run on Microsoft Windows XP (32-bit and 64-bit), Server 2008 R2 (64-bit), Windows 7 (32-bit and 64-bit), Windows 8 (32-bit and 64-bit), Server 2012 (64-bit), Windows 8.1 (32-bit and 64-bit), Windows 10 (32 bit and 64bit) and Windows Server 2016 (64-bit).

The 32-bit Sentinel System Driver runs on Microsoft Windows XP (32-bit), Windows 7 (32-bit), Windows 8 (32-bit), Windows 8.1 (32- bit) and Windows 10 (32-bit). The 64-bit Sentinel System USB Driver runs on Windows XP (64-bit), Server 2008 R2 (64-bit), Windows 7 (64-bit), Windows 8 (64-bit), Server 2012 (64-bit), Windows 8.1 (64-bit), Windows 10 (64-bit) and Windows Server 201 6 (64-bit).

The 32-bit Sentinel System Parallel Driver runs on Microsoft Windows XP (32-bit), Windows 7 (32-bit), Windows 8 (32-bit) and Windows 8.1 (32-bit). The 64-bit Sentinel System Parallel Driver runs on Windows XP (64-bit), Server 2008 R2 (64-bit), Windows 7 (64-bit), Windows 8 (64-bit), Server 2012 (64-bit), and Windows 8.1 (64bit). The 32-bit Sentinel Protection Server runs on Microsoft Windows XP (32-bit and 64-bit), Server 2008 R2 (64-bit), Windows 7 (32-bit and 64-bit), Windows 8 (32bit and 64-bit), Server 2012 (64-bit), Windows 8.1 (32-bit and 64-bit), Windows 10 (32 bit and 64-bit) and Windows Server 2016 (64-bit).

The 32-bit Sentinel Keys Server is supported on Microsoft Windows XP (32-bit and 64- bit), Server 2008 R2 (64-bit), Windows 7 (32-bit and 64-bit), Windows 8 (32bit and 64- bit), Server 2012 (64-bit), Windows 8.1 (32-bit and 64-bit), Windows 10 (32 bit and 64- bit) and Windows Server 2016 (64-bit).

# Where Should I Run This Installer?

You must run this installer on the system where the hardware key is to be attached is to be installed. This can be a stand-alone system or a network system (where multiple applications in the subnet access the hardware keys concurrently).

# Installation Notes

#### Note: Administrator privileges required for installing this soft ware

In order to set up this software on Windows NT-based platforms, you must have Administrator privileges

Double-click the *setup.exe* provided with this product to launch the installer. Please follow the on-screen instructions to complete the installation.

#### The Installed Directory Structure

The Sentinel Protection Server, Sentinel Keys Server and the Sentinel System Driver files are installed at the locations explained in the table.

#### Note: Do not move the files

Do not move any of the files installed or the files that are created subsequently at these locations (such as the *sntlpass.dat* file which is generated for canceling a license).

Component	Path	Description
Sentinel System Driver	On Windows 32-bit: <os Drive&gt;\Program Files\Common Files\ Safenet Sentinel\Sentinel System Driver</os 	Contains SetupSysDriver.exe (the driver configuration program) and few driver-related files.
	On Windows 64-bit: <os Drive&gt;\Program Files(x86)\Common Files\ Safenet Sentinel\Sentinel System Driver</os 	
Sentinel Keys Server	On Windows 32-bit: <os Drive&gt;\Program Files\Common Files\Safenet Sentinel\Sentinel Keys Server On Windows 64-bit: <os Drive&gt;\Program Files(x86)\Common Files\Safenet Sentinel\Sen- tinel Keys Server</os </os 	Contains the Sentinel Keys Server's executable ( <i>sntlkeyssrvr.exe</i> ) that installs Sentinel Keys Server, the Password Generation Utility ( <i>PwdGenUtility.exe</i> ), the Sentinel Keys License Monitor files in the \root directory, and the files for cancel license module.

Sentinel Protection Server	On Windows 32-bit: <os Drive&gt;\Program Files\Common Files\SafeNet Sentinel\Sentinel Protection Server</os 	The \WinNT directory is created, which contains the Sentinel Protection Server's executable (spnsrvnt.exe), the Password Generation Utility ( <i>PwdGenUtility.exe</i> ), the
	<b>On Windows 64-bit:</b> <os Drive&gt;\Program Files(x86)\Common Files\SafeNet Sentinel\Sen- tinel Protection Server</os 	( <i>PwdGenUtility.exe</i> ), the Sentinel License Monitor files in the <i>\root</i> directory, and the files for cancel license module <i>loadserv.exe</i> <i>SPNSrvStop.exe</i> <i>SPNSrvSupport.exe</i>



Make sure that *lroot* directory and its files of Sentinel Protection Server or Sentinel Keys Server are not moved or deleted. This directory must co-exist with the Sentinel Protection Server or Sentinel Keys Server executable on a system.

# **Tips on Using Sentinel Protection Installer Components**

This section contains tips on using the various applications and options that might be of help while you use Sentinel System Driver and/or Sentinel Protection Server and/or Sentinel Keys Server.

# **Sentinel Protection Server**

# About Sentinel License Monitor (For Sentinel UltraPro and Sentinel SuperPro Keys)

Sentinel License Monitor shows the details of the Sentinel UltraPro and Sentinel SuperPro keys attached/installed on a system and clients accessing them, via a Web browser. It is a convenient way to view and track the license activity and analyze application usage. You can use Sentinel License Monitor to perform the following tasks:

- View details about the keys connected to a system (such as, key type, form factor, serial number, model number and hard limit).
- Track how many licenses are currently in use.
- View the highest number of licenses issued by a key.
- Cancel the license issued to clients.
- Monitor the number of time-outs—the sessions that collapsed without properly releasing the license—recorded by the protection server for clients using licenses from a key.
- View the details of the client (such as, the user name, login time, and client process ID) who have currently obtained the license(s) from the key.
- View the details of the sublicense usage (such as, cell address, number in use, and limit) of a key.

# Prerequisites for Launching the Sentinel License Monitor

Here are the specific requirements:

- Make sure that the Sentinel Protection Server is running on the system where the key is attached/installed.
- The client must have Javascript enabled in the browser.
- The client must be running Internet Explorer 7.0 (or higher)/Mozilla FireFox 47.0 (or higher)/Chrome/Edge.

*Note:* The parallel drivers are not installed by default. And customer need to explicitly select parallel drivers in the custom installation f low, in case he want to install parallel drivers.

# Steps for Launching the Sentinel License Monitor

Open the Web browser on the system.

In the **Address Bar**, type the name or IP address of the system (where the key is attached/ installed and protection server is running) in the following format:

http://IP address (or system name):HTTP port number.

For example,

http://172.25.22.127:6002

Press the Enter key. The Sentinel License Monitor Web page is displayed.

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# Sentinel License Monitor

# Canceling a License

If desired, a system administrator can cancel the licenses issued to the clients from a key. This need might arise in situations when some other privileged client needs a license or an application terminates without releasing the license acquired.

Please follow the steps given below to cancel the licenses in the Sentinel License Monitor:

- On the system where Sentinel Protection Server is installed, run the Password
- Generation utility (PwdGenUtility.exe) to generate the sntlpass.dat file. It is available at the following path:
- For Windows 32-bit: *<OS* drive>:\Program Files\Common Files\SafeNet Sentinel\Sentinel Protection Server\ WinNT.
- **For Windows 64-bit**: *<OS drive>:\Program Files(x 86 )\Common Files\SafeNet Sentinel\Sentinel Protection Server\ WinNT.*
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- *Note:* Do remember the password specified as it will be required for authenticating the cancel license request (see step 6).
- Restart the Sentinel Protection Server.
- Launch the Sentinel Licenses Monitor using the steps described in the "Steps for Launching the Sentinel License Monitor" on page 5. The key information page will appear.
- Select the key whose licenses are to be canceled. The license usage page will appear.

- Select the **Cancel** check boxes for the licenses to be canceled. You can cancel up to 10 licenses at a time.
- Click **Cancel License Session**. A dialog box will appear prompting you to provide the same password specified in step 1.
- Click **OK**. The key information page will appear.
- You can verify for the license(s) canceled by launching the license usage page.

#### Note: Unable to cancel a license

The Sentinel License Monitor will not prompt you for any errors encountered while canceling a license. However, a license will not be canceled if there is excessive traffic in the network or you specified a wrong password in step 6.

#### About loadserv.exe

Using *loadserv.exe* you can:

- Install and remove the Sentinel Protection Server service.
- Set the server's log file locations. There are two separate log files, one for errors and one for processed transactions. If no locations are set for these log files, no logging will take place.
- Set the port used by the Sentinel Protection Server to launch the Sentinel License Monitor.
- You may need to do this in case the default HTTP port (6002) is being used by some other application.

## About SPNSrvStop.exe

This utility is provided to stop the Sentinel Protection Server running on a Windows system.

# About sntlconfigsrvr.xml (For Sentinel UltraPro and Sentinel SuperPro Keys)

Using *sntlconfigsrvr.xml*, you can configure the start-up settings for Sentinel Protection Server. This file helps you perform following:

- Define all the supported protocols from where the server accepts the client requests. The supported protocols is SP\_TCP\_PROTOCOL.
- Modify the server and client port for communication. You may need to do this in case the default client application communication port (6001) is being used by some other application.
- **Note:** Modifying this port requires equivalent modification in client configuration file (*sntlconfig.xml*) too.
- Modify the Sentinel License Monitor port. The default HTTP port is 600 2.
- Generate Client Request Response and error log files.

- Specify one or more IP address/IP address scope for the clients that are allowed or blocked.
- Set the time period in which the server will respond to client requests.
- Allow the server to cache the values of hardware key cells.

*Note:* Restart the Sentinel Protection Server to apply any changes you make to the server configuration file (*sntlconfigsrvr.xml*).

# Sentinel Keys Server

#### About the Sentinel Keys License Monitor (For Sentinel Hardware Keys)

Sentinel Keys License Monitor shows the details of the Sentinel keys attached to a system and clients accessing them, via a Web browser. It is a convenient way to perform the following:

- View and track the license activity and analyze application usage. You can view the following details about the keys connected to a system:
- Serial number, hardware key type, hard limit and licenses-in-use of the keys attached.
- User limit and other details of the licenses used by a key.
- Information about the clients (such as, the user name, login time, and client process ID) who have currently obtained licenses from the key.
- Cancel the current license sessions.
- View and configure the start-up settings for the Sentinel Keys Server, which are stored in the server configuration file (*sntlconfigsrvr.xml*). Please see *page 13* for more information on *sntlconfigsrvr.xml* file.

#### Prerequisites for Launching the Sentinel Keys License Monitor

Here are the specific requirements:

- Make sure that the Sentinel Keys Server is running on the system where the key is attached/installed.
- The client must have Javascript enabled in the browser.
- The client must be running Internet Explorer 7.0 (or higher)/Mozilla FireFox 47.0 (or higher)/Chrome/Edge

*Note:* The parallel drivers are not installed by default. And customer need to explicitly select parallel drivers in the custom installation f low, in case he want to install parallel drivers.

# Steps for Launching the Sentinel Keys License Monitor

*Note:* By default, only the administrator of the local host (where Sentinel Keys Server is installed) can access "Configuration" page of Sentinel Keys License Moni tor. If you are not the administrator of local host, make sure that your machine's IP address is added to the list of allowed users in sntlconfigsrvr.xml, before you access "Configuration" page of Sentinel Keys License Monitor.

- 1. Open the Web browser on the system.
- 2. In the **Address Bar**, type the name or IP address of the system (where the hardware key is attached and Sentinel Keys Server is running) in the following format:

http://IP address (or system name):HTTP port number.
For example,

http://172.25.10.174:7002

3. Press the **Enter** key. The **Welcome Page** of Sentinel Keys License Monitor is displayed (if you are an allowed user of Sentinel Keys License Monitor, as shown below

# Sentinel Keys License Monitor v 1.3.7

In the constant pursuit of improving the customer satisfaction we have come up with an improved and interactive web based server interfacing.

# Whats new in this release?

We have completely revamped the interface. Lets start in a sequential manner to list all the modification made.

- 1. The default page now is the Welcome page.
- 2. We have introduced link based browsing of information and all the links have been placed on a right hand LINKS PANEL. There are 3 links in total and each one allows navigation to a specific page with pre-defined processing. The look and feel for the page shall be constant for every new link visited with only the content of the main window (Left Window) being changing.
  - o Link 1: (Welcome) It displays static help text that defines the new introductions and its utility.
  - Link 2: (Keys Information) This link allows browsing of keys attached to the server. It displays
    identical contents to the previous versions (of SKLM) that allowed browsing of keys, license, and cancel
    license.
  - Link 3: (Configuration) It allows setting up information input to the server configuration file. This
    file is used for startup information of the server; like, who will be allowed to access the server
    information, what will be the server startup port what will be the SKLM port, will the responses
    from the server be logged, if yes then under which file name, will error information be also logged, if
    yes under which file name, which protocols specific thread shall be started that will diligently listen to the
    protocol specific input requests.
- 3. New input panel for manipulating the configuration parameters for the server startup. (Sntlconfigsrvr.xml)
- 4. Restricted viewing of server information, based on IP addresses defined in the white list of the server configuration file.

Sentinel Keys License Monitor - Welcome Page

Welcome

Keys Information Configuration



#### **Navigation Options**

entinel Keys I	icense Monitor			
ystem Address (Sen	tinel Keys Server Host):	<http: 172.25.13.99:700<="" td=""><td>2/&gt;</td><td></td></http:>	2/>	
entinel Keys Server	Version 1.3.7			
his Web page shows	information about the S	Sentinel Keys attached to	the system (only ne	twork keys).
lease click on a key	# to view details about it	s licenses.		
	1	ř. – – – – – – – – – – – – – – – – – – –		Ĩ
Keys#	Key Type	Serial Number	Hard Limit	Licenses-In-Use
1	Sentinel Key	0x00000129	65535	2
1925	sus -			
	*			2
44 <sup>-51</sup>				

#### Sentinel Keys License Monitor - Key Information Page

	12		
This Web page shows the lice Click on license# to view info	enses available with the Senti ormation about the clients us	nel Key. ing them.	
License#	License ID	User Limit	Licenses-In-Us
	0xDA9B	5	1
2	0x9685	5	1

#### Sentinel Keys License Monitor - License Information Page

erial Number: 0xA3274F68 This Web page shows details of the clients using the licenses.			
User Name	Client login time	Client Process ID	
mmittal	5/21/2009 15:49:12	1876	
	the clients using the lice User Name mmittal	the clients using the licenses.           User Name         Client login time           mmittal         5/21/2009 15:49:12	

#### Client Information Page (When the Cancel License Option is Not Available)

13274F68 to be canceled using the cl	heck box(es) and clic	ck Cancel License Sessio	n button shown at th
Client Address	User Name	Client login time	Client Process ID
noi1-501670	mmittal	5/22/2009 9:53:16	2528
	A3274F68 to be canceled using the c page. Client Address noil-501670	A3274F68 to be canceled using the check box(es) and clip page. Client Address User Name noil-501670 mmittal	A3274F68 to be canceled using the check box(es) and click Cancel License Sessio page. Client Address User Name Client login time noil-501670 mmittal 5/22/2009 9:53:16

#### Client Information Page (When the Cancel License Option is Available)

**Note:** To enable the cancel license option, make sure that the Password Generation utility is run to generate the *sntlpass.dat* file and the Sentinel Keys Server has been restarted.

Please input the inf that the values chan	formation for fields you w ged will not be reflected	vish to update the configuration file. Please note until you restart the Sentinel Server.
Error log	MyErrorLog txt	Defines Error Log file name. (Name only)
Response log	MyResponseLog txt	Defines Response Log file name. (Name only)
SKLM Port	7002	Defines SKLM Port value (1024 to 65535). O is a special case to disable the HTTP thread
Server Port:	7001	Defines server port <b>(1024 to 65535)</b> . O is a special case to disable the main thread
Protocol(s):	SP_TCP_PROTOCOL SP_TCF6_PROTOCOL	Defines Protocol(s) for which processing thread is created.
Authorized user list	127.0.0.1	IP address(es) for the remote admin. (Maximum 32)
Update	Modify the above click Update	settings and

Sentinel Keys License Monitor - Configuration Page

**Note:** The above page helps you configure the start-up settings for Sentinel Keys Server, which are stored in the *sntlconfigsrvr.xml* file. Please see *page 13* for more information on *sntlconfigsrvr.xml* file.

# **Canceling a License**

If desired, a system administrator can cancel the licenses issued to the clients from a Sentinel Key. This need might arise in situations when some other privileged client needs a license or an application terminates without releasing the license acquired.

Please follow the steps given below to cancel the licenses in the Sentinel Keys License Monitor:

- On the system where Sentinel Keys Server is installed, run the Password Generation utility (PwdGenUtility.exe) to generate the sntlpass.dat file. It is available at the following path:
- For Windows 32-bit: <OS drive>:\Program Files\Common Files\SafeNet Sentinel\Sentinel Keys Server
- For Windows 64-bit: <OS drive>:\Program Files(x 86) \Common Files\SafeNet Sentinel\Sentinel Keys Server

*Note:* Remember the password; it will be required for authenticating the cancel license request (see step 8).

- Restart the Sentinel Keys Server.
- Launch the Sentinel Keys License Monitor. The main page (welcome) will appear.
- Click the **Keys Information** link in the navigation panel. The keys information page will appear.
- Select the Sentinel Key whose licenses are to be canceled. The license information page will appear.
- Select the license#. The client information page will appear.
- Select the **Cancel** check boxes for the licenses to be canceled. You can cancel up to 10 licenses at a time.
- Click **Cancel License Session**. A dialog box will appear prompting you to provide the same password specified in step 1.
- Click **OK**. Verify for the license(s) canceled.
- The Sentinel Keys License Monitor will not prompt you for any errors encountered while canceling a license. However, a license will not be canceled if there is excessive traffic in the network or you specified a wrong password in step 8.
- About sntlconfigsrvr.xml (For Sentinel Hardware Keys)
- Using *sntlconfigsrvr.xml*, you can configure the start-up settings for Sentinel Keys Server. This file helps you perform following:
- Define all the supported protocols from where the server accepts the client requests. The supported protocols are SP\_TCP\_PROTOCOL (for TCP/IPv4) and SP\_TCP6\_PROTOCOL (for TCP/IPv6<sup>1</sup>).
- Modify the server and client port for communication. You may need to do this in case the default client application communication port (7001) is being used by some other application.

*Note:* Modifying this port requires equivalent modification in client configuration file (*sntlconfig.xml*) too.

- Modify the Sentinel Keys License Monitor port. The default HTTP port is 7002.
- Generate Client Request Response and error log files.
- Define the list of authorized users that are allowed to access Sentinel Keys License Monitor.

• You can update the information stored in *sntlconfigsrvr.xml* by using the **Configuration** page of Sentinel Keys License Monitor. The **Configuration** page has been shown on page 12. To modify the settings, select the required check boxes to enable the fields, enter the required value, and click **Update**.

**Note:** Restart the Sentinel Keys Server to apply any changes you make to the server configuration file (*sntlconfigsrvr.xml*).

# Sentinel System Driver

#### Using the Driver Configuration Program

Sentinel System Driver contains a configuration program called *SetupSysDriver.exe* to allow you configure the driver, if necessary. It also contains an option that allows you to call the original installer to modify, repair, or remove the installation.

The driver configuration program—*SetupSysDriver.exe*—is located at *<OS Drive>\Program Files\Common Files\SafeNet Sentinel\Sentinel System Driver* on 32-bit systems and located at *<OS Drive>\Program Files (x86)\Common Files\SafeNet Sentinel\Sentinel System Driver* on 64-bit systems. When you run it, a window will come up giving you a few configuration choices. If you only have the USB driver installed, the configuration program will not detect the USB driver if no USB key is plugged in. This is because the plug-n-play USB driver is only loaded when a key is plugged in. This differs from the parallel driver, which is always loaded after it is installed, so the configuration program should always detect its presence.

<sup>1.</sup> SHK supports TCP/IPv6 only on the same subnet. For a detailed list of operating systems for which SHK supports TCP/IPv6, see *Release Notes* of SHK.

#### Add/Repair/Remove Installation

If you select this option, the installer will run the Windows Installer and allow you to modify/ repair/remove the installation. This option is the same as going to the **Add/Remove Programs** option.

## **Configure Driver**

The **Configure Driver** option allows you to manually configure the parallel ports used by the Sentinel System Driver. In general, the driver is able to automatically detect your parallel ports and does not need to be set up manually. However, in some cases manual modifications are required. Any changes to the ports could potentially cause the driver to fail. For more information on changing the ports and various options, click the **Help** button.

*Tip:* Sentinel System Driver automatically detects the user-configured, PCI parallel port cards A feature has been added to the Sentinel System Driver for Windows NT-based operating systems that will allow it to recognize add-in PCI parallel port adapters that have been configured by the operating system. You need not enter the port addresses assigned to those adapters.

#### Enable/Disable USB Driver Error Log

The **Enable USB Driver Error Log** button allows you to generate the error log files related to USB driver. If **Enable USB Driver Error Log** is selected and an error occurs with the USB driver while communicating with the key, the sntlusb.log file is created in the *<OS\_Drive>*.

When clicked, the button toggles to **Disable USB Driver Error Log**, which you can select to disable generating the USB error log file.

# Modify/Repair /Remove Instructions

If you have installed Sentinel Protection Installer using its *setup.exe* or the Sentinel Protection Installer's executable, then use the following instructions to repair/remove it.

# For Windows NT-based Operating System

- 1. Open the Control Panel.
- 2. Double-click **Add/Remove Programs** to obtain a list of software programs installed on your system. Look for the Sentinel Protection Installer's entry.
- 3. Click **Remove** and follow the on-screen instructions. A message may appear asking you to reboot your system.

# For Window Vista and Later

- 1. Open the Control Panel.
- 2. Under the **Programs** category, click **Uninstall a program**. The **Uninstall or change a program** window appears showing a list of the programs installed on your computer.
- 3. *Note:* If you are using the Classic View of the Control Panel, then double-click **Programs** and then double-click **Programs and Features**.
- 4. Select the Sentinel Protection Installer's entry and then click **Change**. If you are prompted for an administrator password or confirmation, type the password or provide confirmation. Modify/Repair/Remove Instructions

# **Contacting Technical Support**

You can contact us using any of the following options:

**Business Contacts** - To find the nearest office or distributor, use the following URL: https://sentinel.gemalto.com/contact-us-sm/

#### **Technical Support**

To obtain assistance in using Gemalto products, feel free to contact our Technical Support team:

- Customer Support Portal (preferred): <u>https://supportportal.gemalto.com/csm?id=sentinel</u>
- **Support Essentials** (Contact details, support plans, and policies): <u>https://supportportal.gemalto.com/csm?id=support\_essentials</u>
- For Issues Related to Using the Portal: <a href="mailto:com">customerportalsupport@gemalto.com</a>
- Phone:
  - o AMER: 800-545-6608 (US toll free)
  - o International: +1-410-931-7520
  - o EMEA/APAC: <u>https://supportportal.gemalto.com/csm?id=sentinel</u>

Click Contact Us

• **E-mail** (Use if you cannot submit the technical issue via the portal): technical.support@gemalto.com

#### **Downloads**

You can download installers and other updated components here: https://sentinelcustomer.gemalto.com/sentineldownloads/

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